SAP Quality Improvement Assessment

For organizations that want to advance the QA & Testing activities within the SAP landscape

Improvement that meet the business objectives and deal with the IT challenges

Quality Improvement, or improving the Testing and QA activities, in the SAP domain has more focus than ever. There are several reasons but mostly it concerns the continuous pressure to speed up development cycles and meet higher customer expectations, and with that complaints that SAP testing is too slow, too time-consuming and too old fashioned. All the while SAP is the 'digital core' and the (end-to-end) complexity is increasing.

It is out vision from our SAP Quality Improvement Framework that quality improvement only has value if it contributes to business and/ or IT goals. The objective is to add value to these objectives and your way of working.

We don't believe in scoring lists or grading systems. Quality is not a game where you can accrue points. Quality improvement benefits from an intrinsic improvement need, quality mindset, and quality objectives, along with commitment and support from management. Improvement should directly correspond with the SAP challenges that organizations are facing.

We see that many organizations find it difficult to implement improvements. They lack the knowledge and experience to put the finger on the sore spot. Or they miss the expertise to determine concrete measures to carry through improvements.

As objective outsiders we help organizations and teams by means of the SAP Quality Improvement Assessment with their challenges regarding testing and quality, embracing the many SAP-specific processes, set-ups, tooling, etc.. We deploy our collective experience and knowledge to provide recommendations for gradual, controllable improvement steps that align with the business goals and challenges.

Our approach

We start with aligning expectations and establishing the scope: relevant teams across teams, departments, and relevant disciplines to be involved. We discuss the possible approach to gain insight into the testing and QA activities: 1-on-1 interviews, group discussions, watching along, or a combination.

We collect information about the business and other objectives, and the QA and test activities on the performing level and also how the organization steers and facilitates these activities. We aim at six key areas:

- Quality Awareness
- QA and testing
- SAP Automation
- Transparency
- Governance
- SAP Infrastructure.

We are updating our supporting questionnaires continuously based on new developments and collective insights.

We analyze and interpret the obtained information systematically. We define conclusions and suggestions that meet the established business, IT, and/or quality objectives.

We share the results and insights. We take you along in our perspective to improve the SAP testing and QA.

The result

The result of the assessment is insight in the following aspects:

- What are good practices at the performing and organizing levels, and how others in the organization might benefit from those good practices.
- A holistic overview of improvement areas within both the performing and organizing levels.

- A quality health check for your SAP and traditional business assurance processes – increased confidence through testing, balance in effort.
- Improvement suggestions that contribute to the identified business and IT goals, with a brief business case.

Why Sogeti?

Sogeti has more than 25 years of experience in test and quality improvement. A few facts:

- TMAP is _the_ 'body of knowledge' for quality engineering.
- A specific plugin for SAP testing: PRACTICES UP.
- Sogeti SAP Business Assurance takes care of efficient end-to-end validation of SAP S/4HANA implementations and ensure sustainable, high quality business processes in line with your needs.

With the SAP Quality Improvement Assessment you establish a baseline for continuous improvement to ensure your testing is executed in the right way for your SAP landscape and that supports your business drivers.

Contact

In our fast-changing world, we are continuously upgrading our offer to help you with your challenges and providing best practices and technology.

Want to know more about our offer? Please contact us at **sqi@sogeti.com** or at **+31 (0)88 660 6600.**